



CHWD Board Votes Not to Raise Water Rates for Remainder of 2026 & All of 2027

Our mission is to furnish a dependable supply of safe, quality water delivered to its customers in an efficient, responsive, and affordable manner. The **Citrus Heights Water District Board of Directors voted not to raise its water rates for the remainder of 2026 and all of 2027** — maintaining rates that are below the Sacramento region average. The decision reflects the District’s continued commitment to balancing costs with reliable service, infrastructure investment, and responsible financial management on behalf of customers across Citrus Heights, Fair Oaks, Orangevale, Carmichael, and Roseville.

Planning for Our Future Water Needs

In the face of growing affordability struggles, CHWD’s core commitment to its customers remains: delivering safe, reliable, and affordable drinking water. **Learn more at chwd.org/supportingyou.**

Clean, Reliable Water You Can Trust

Providing clean, reliable drinking water at a great value is Citrus Heights Water’s top priority. Our annual 2025 Consumer Confidence Report is now available and provides important information about your drinking water quality and how it meets or exceeds all state and federal standards.

To view the 2025 Consumer Confidence Report and learn more about your drinking water, **visit www.chwd.org/ccr.**

If you would like a paper copy mailed to you or would like to speak with someone about the report, please **call (916) 725-6873** or **email waterquality@chwd.org**.

Чтобы ознакомиться с Отчетом о качестве питьевой воды за 2025 год и узнать больше о питьевой воде, пожалуйста, посетите веб-сайт: www.chwd.org/ccr.

Если вы хотите получить бумажную копию отчета по почте или поговорить по поводу отчета, пожалуйста, позвоните по номеру **(916) 725-6873** или напишите на электронную почту: waterquality@chwd.org. Para ver el Informe de confianza del consumidor 2025 y obtener más información sobre su agua potable, visite el siguiente sitio web: www.chwd.org/ccr.

Si desea que le enviemos una copia impresa por correo o desea hablar con alguien sobre el informe, llame al **(916) 725-6873** o envíe un correo electrónico a waterquality@chwd.org.

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Utility Billing System Upgrade Coming in 2026

We’re upgrading our utility billing system in late summer 2026 to make account management easier for customers. **Learn more at chwd.org/billing-upgrade.**



Summer Updates: Reinvesting in Our System

Did you know replacing water mains before they reach critical condition is the safest and most cost-efficient way to address aging infrastructure?

This summer, you may see work in your neighborhood to replace aging water pipes and strengthen the system to reduce the risk of failure. This work reflects our commitment to reliable water service through proactive, long-term planning—including investing approximately \$2 million each year in pipe replacement work across our system. **Learn more at chwd.org/project2030.**



Our Key Pillars

PROJECT 2030 WATER MAIN REPLACEMENT



Pipe Planning Progresses

Many pipes are nearing the end of their lifespan. Project 2030 is our key initiative focused on replacing over 70% of our aging water mains between 2030 and 2080, ensuring long-term water delivery reliability.



Groundwater Expansion & Reinvestment



Investing in Groundwater for a More Reliable Supply

Groundwater plays a vital role, especially during dry years. With grant funding, two advanced wells are being added to store more water underground for use during dry years, improving reliability and reducing dependence on surface water.



COOPERATIVE PURCHASING AND ASSET MANAGEMENT



Leading Regional Partnerships

Through regional partnerships, Citrus Heights Water is developing a program to purchase materials and supplies in bulk by working with other agencies to use shared contracts. This approach helps reduce costs and deliver greater value to our customers.



WaterSmart Living Starts Here!

Our FREE WaterSmart Workshops offer practical tips and expert guidance to help you use water efficiently while improving your home and landscape.



DATE & TIME	WATERSMART WORKSHOP	INSTRUCTOR	REGISTRATION OPENS
Sat., Aug. 22 11 a.m.	Stayin Alive: Keep House Plants Thriving	Lori Ann Asmus	July 22
Sat., Sept. 26 11 a.m.	Earth Worm and Fire: The Art of Worm Casting	Kevin Marini	August 26

Want to explore past sessions? You’ll find videos, resources, and the full schedule via chwd.org/WaterSmart.

Ready, Set, Grow!

Early summer is the perfect time to refresh your garden with vibrant vegetables, fragrant herbs, and colorful blooms that thrive in the heat. With a little planning and consistent care, you can enjoy a productive, water-smart garden all season long.

Vegetables

Plant beans (like bush or pole), cucumbers, and squash in early summer.

Keep them thriving with consistent watering during peak heat.

Herbs

Basil loves summer, while rosemary and thyme stand up well to warm conditions.

Flowers

Sunflowers, marigolds, and zinnias bring long-lasting, heat tolerant color to your garden.



Stay in the Know!

Sign up for news, updates, and more! **Visit chwd.org/join.**



Tree Rebate Program

Planting shade trees can help keep your home cooler and improve water efficiency. We’ve recently partnered with the Sacramento Tree Foundation and SMUD to help residents plant the right tree in the right place. **Visit chwd.org/treerebate.**



Smart Irrigation Controller Program

Upgrade your irrigation system for smarter, more efficient watering. **Visit chwd.org/review** to schedule your free review.

Keep The Connection Flowing

Follow us on social media @citrusheightswaterdistrict for program updates, tips, and other community highlights.

