

CAC Meeting

December 9, 2024

CAC Meeting Agenda

December 9, 2024

1. Welcome
2. Roll Call
3. Pledge of Allegiance
4. Public Comments
5. Agenda Review
6. Risky Business: Demystifying Risk and Liability Overview
7. Facilitator Transitions
8. 2025 CAC Meeting Schedule Preview
9. CAC Members' Meeting Take-aways
10. Adjourn

ACWA JPIA Update

Citrus Heights Water District

Adrienne Beatty, Chief Executive Officer
Elisa Sabatini, Director of Member Outreach

“A Partnership of Public Water Agencies”



Only Public Water Agencies

Membership Requirements

Cost Stabilization Funds

Long-term Relationships with
Members



Retrospective Contribution Adjustments



Over \$75 million
refunded to JPIA Members
since inception of the Pool

Governance

Membership

Board of Directors

Executive Committee

Finance & Audit
Committee

Personnel Committee

Liability Program
Committee

Property Program
Committee

Workers'
Compensation
Program Committee

Employee Benefits
Program Committee

Risk Management
Committee

California Water
Insurance Fund (CWIF)



Programs

Liability

Property

Workers'
Comp

Employee
Benefits

Citrus Heights Coverages 2024-2025

General Liability

Property

Crime

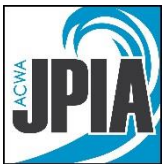
Workers Compensation

Employee Benefits

Cyber

Total Approximate Contribution = \$291,475

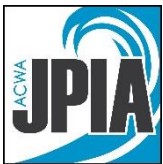
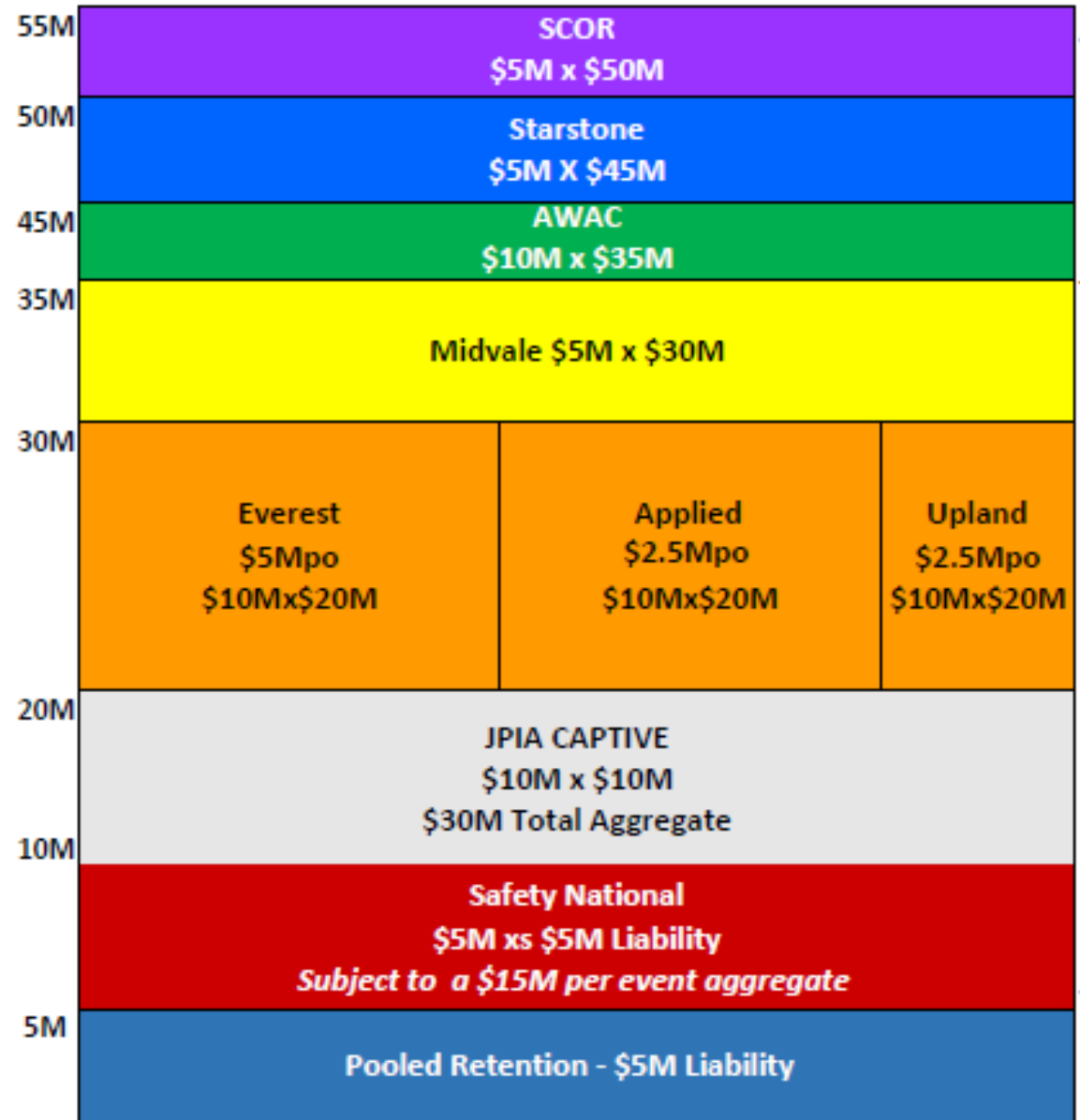
Percent of CHWD Operating Budget = _____%



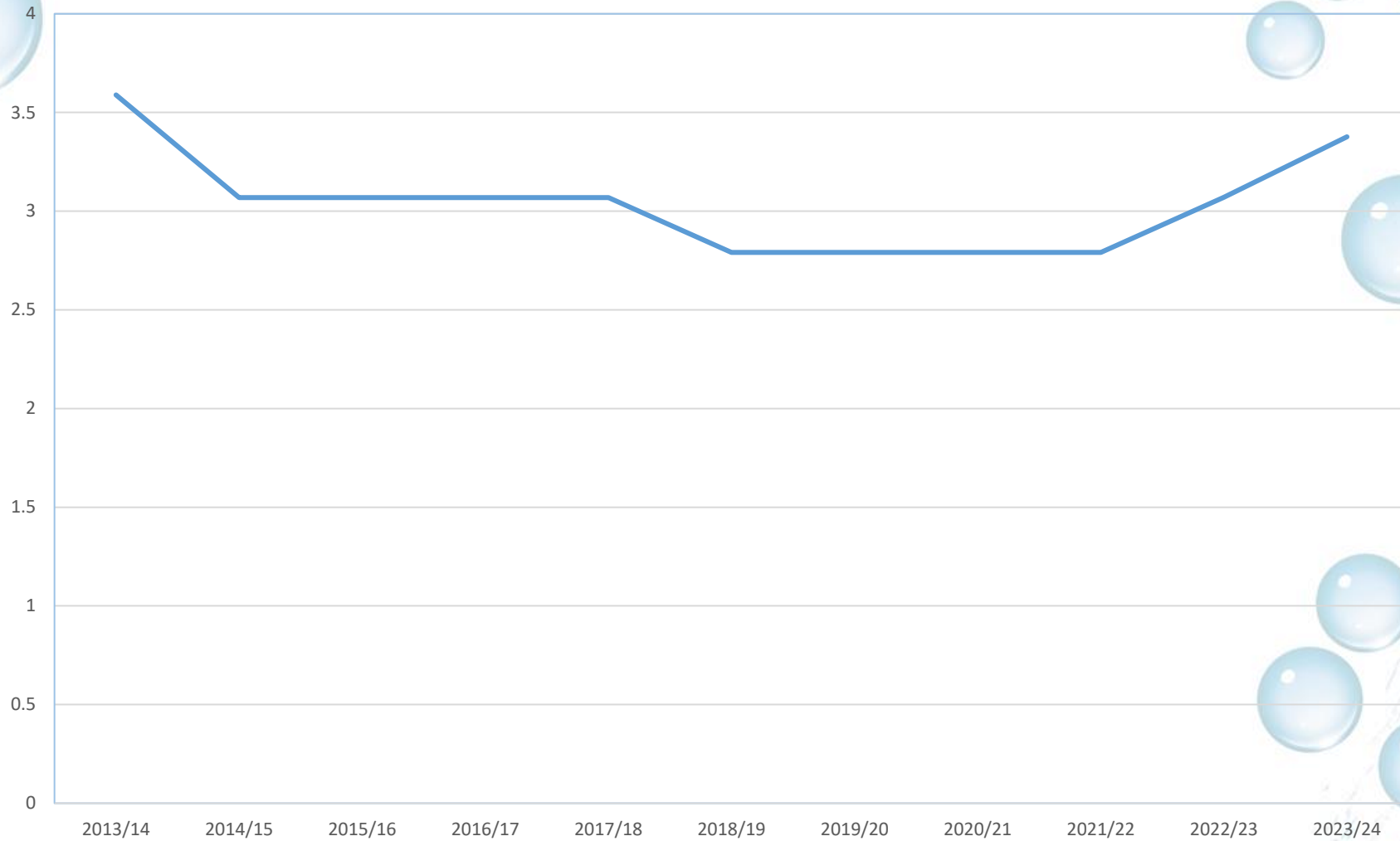
Liability Program



Liability Program



Historical Rates

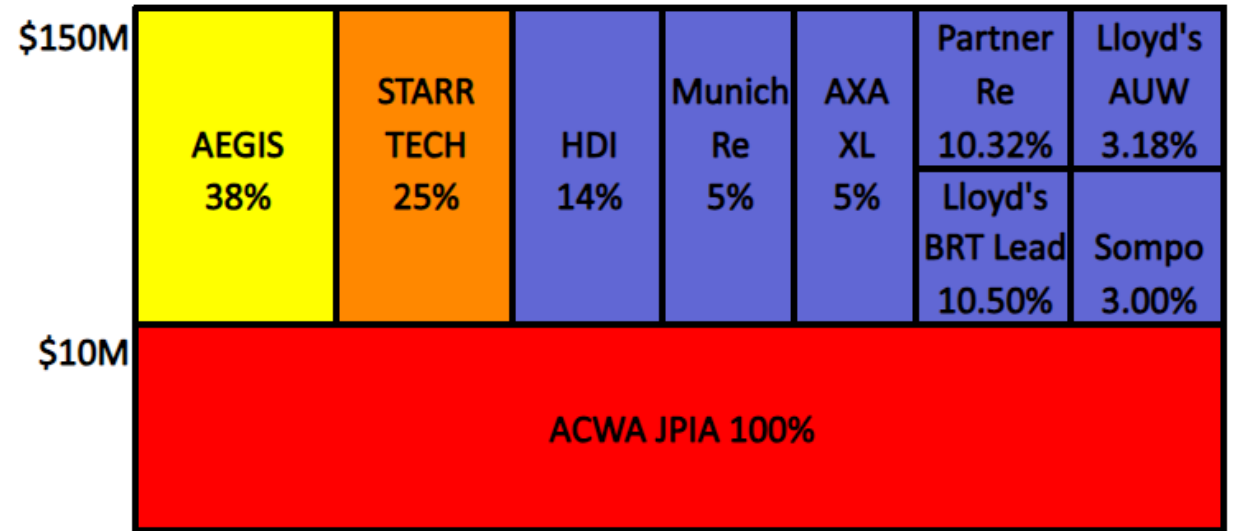
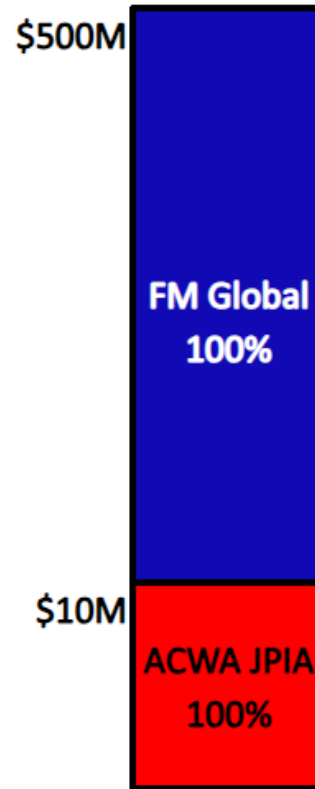


Property Program

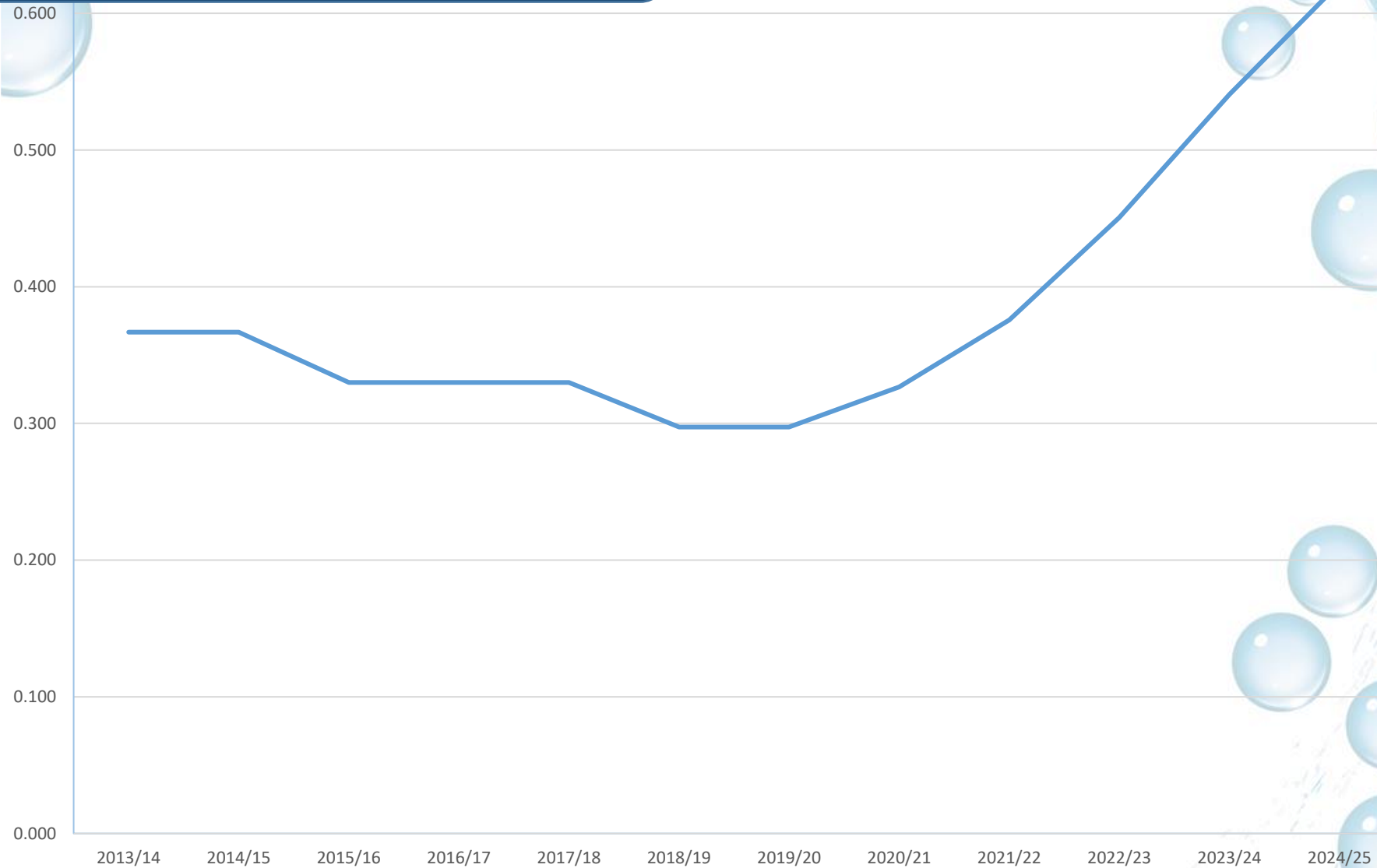


Property Program

- \$13B in the total value of member assets
 - Buildings
 - Equipment
 - Vehicles



Historical Rates



Workers' Compensation Program

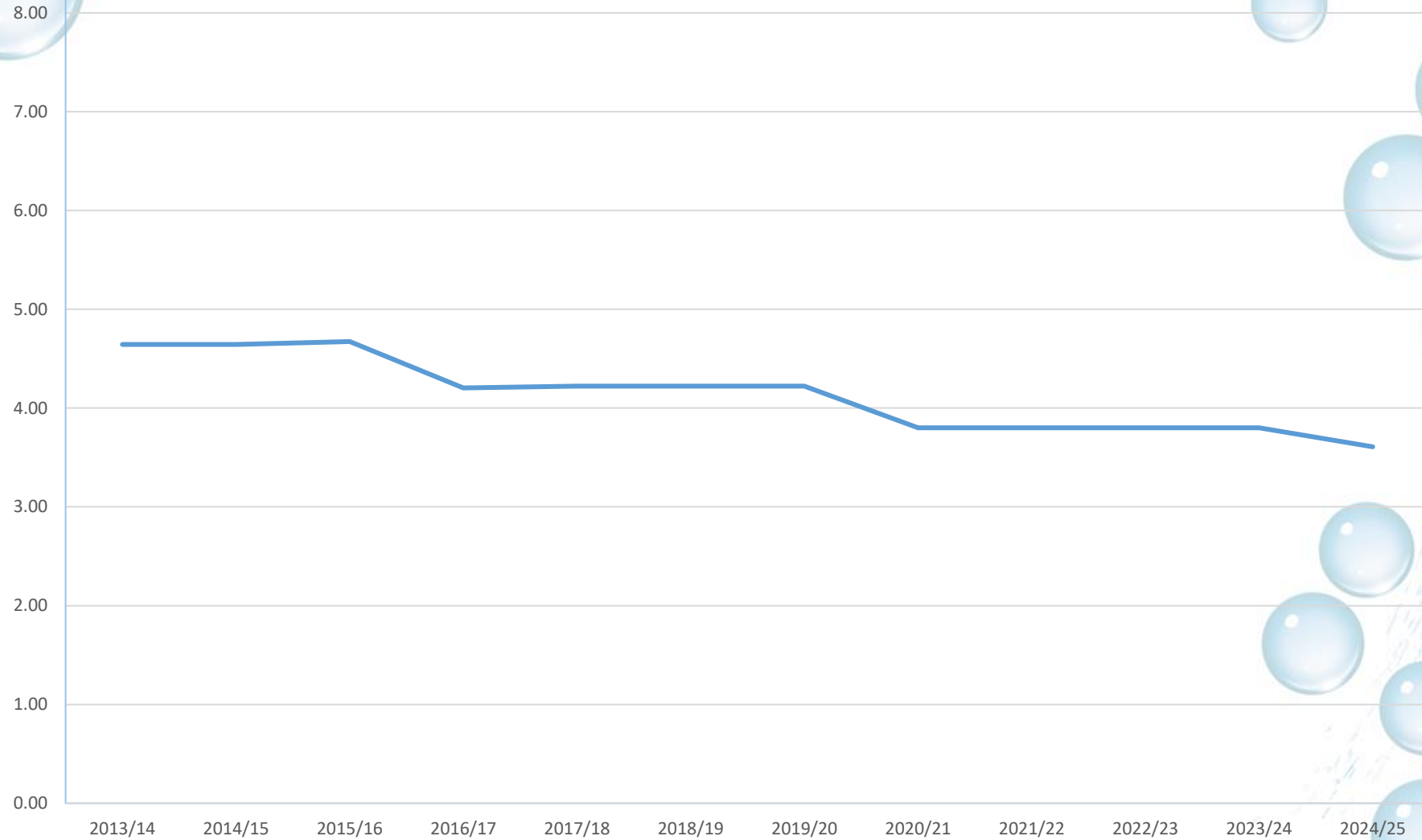


Workers' Compensation Program

- Coverage for workplace injuries or illnesses
- Over 8,000 employees covered
- Full statutory limits provided



Historical Rates



Cyber Insurance



Cyber Insurance

- \$3 million coverage limit per member

Year	Program Cost	% Change
• 2020-2021	\$127,000	+38%
• 2021-2022	\$929,000	+641%
• 2022-2023	\$1,100,000	+29%
• 2023-2024	\$1,100,000	0%
• 2024-2025	\$1,100,000	0%



Risk Management

Risk Advisor Support Team

- Regionally deployed Risk Advisors
- In-house training staff
- In-House Property, Liability, and WC claims management



Citrus Heights Water District

Training

In-Person Classes: *32 staff attendees*

District Hosted Classes: *3*

Vector Solutions: *67 courses completed*

PDP Program: *1 enrolled*

Leadership Essentials: *8 graduates*

Risk Management

C2E Member

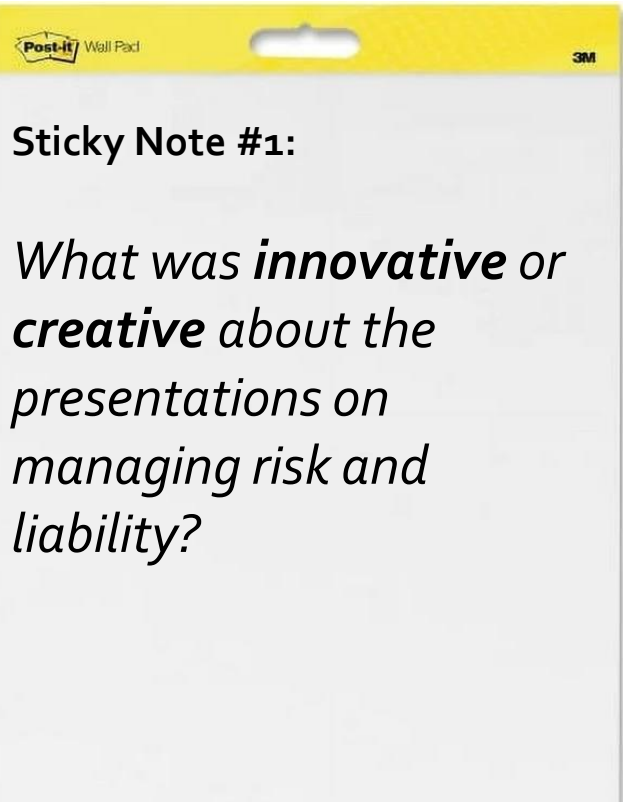
Last RAS: *12/13/2023*

Consultation: *7/16/2024*

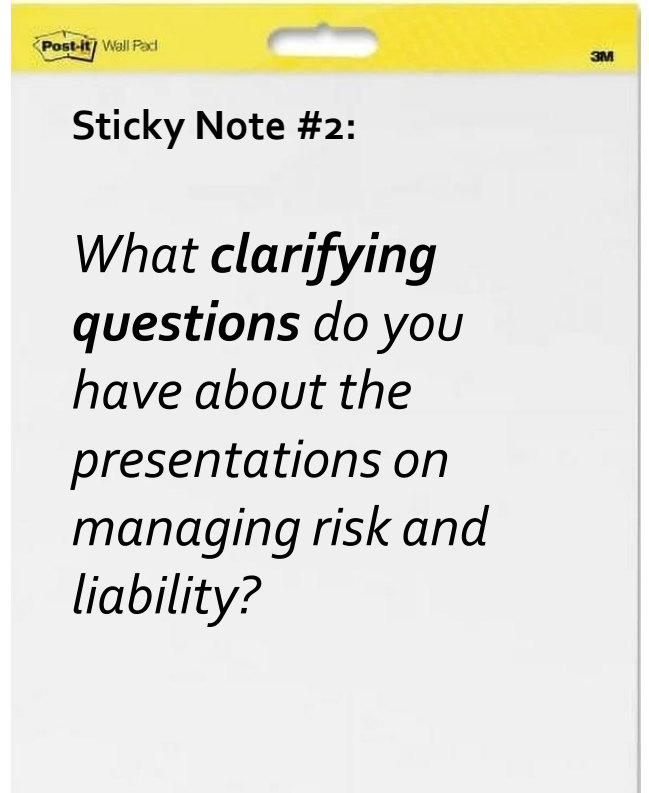
**Drug & Alcohol Reasonable
Suspicion Training:** *6/5/2024*

Table Buzz Instructions

- Gather in **trios** for **five minutes**
- Consider **two questions** below
- **Write** your **answer / question** on a sticky note
- We will have you share your questions



Write ONE answer on a sticky note



Write ONE question on a sticky note



2023-24 Customer Advisory Committee Meeting

Tuesday, September 10, 2024

TOP POTENTIAL CAC PRIORITIZED TOPICS FOR 2025

At their September 10 CAC meeting, CAC members read through the list of potential 2025 meeting topics identified at the July 2024 CAC meeting and added four additional potential topics. They then individually identified their Top 3 topics for the year, and the results are shown below in priority order.

- Water quality testing for taste/odor and additives (10 votes)
- Pipeline Replacement—Project 2030 status (9 votes)
- In-person Tour of SJWD Water Treatment Plant and Folsom Dam (8 votes)
- Above-ground water storage (4 votes)
- District Budget (3 votes)
- Rates (3 votes)
- Tour of District wells and information on their construction and how they work (3 votes)
- Residential water infrastructure to the house after it leaves CHWD lines (3 votes)
 - Investment and maintenance
 - How to help educate and encourage customers
 - Residential meter investment/maintenance
 - Impact on pipes due to hard water
- Local Representatives (1 vote)
- The influence of Federal Regulations (1 vote)

2025 Meetings

CAC Input

CAC 2025 Meetings

DATE	TOPIC	LOCATION
Wednesday February 5, 2025	Condition Assessment: Planning for Project 2030	Community Center
Wednesday April 9, 2025	Water Quality & Taste Testing	Well site
Wednesday June 4, 2025	Regional Water Issues and Opportunities	Community Center
Wednesday October 8, 2025	Budget Roadshow Kickoff	Community Center
Wednesday December 10, 2025	Exercising Your Civic Engagement	Community Center

2025
Meeting
Schedule

