



waterline

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Securing Tomorrow's Water: Countdown to Project 2030

In the Citrus Heights Water District (CHWD), our water flows through 250 miles of pipelines, a majority of which were installed between 1960 and 1985. These aging pipes need to be replaced. Project 2030 is CHWD's strategic plan to make sure our future water delivery is dependable.

PROJECT 2030 WATER MAIN REPLACEMENT



CHWD is actively preparing to replace more than 70% of these aging pipes from 2030 to 2080. Field experts are conducting thorough inspections to assess the condition of the pipelines, helping CHWD prioritize which sections require replacement first.

Visit CHWD's office lobby to see the countdown clock, ticking away the days until Project 2030 kicks off. **Scan the QR code** for additional insights into why this project matters and the critical role it plays in securing our community's water future. For more details, visit chwd.org/project2030.



Customer Advisory Committee

CHWD welcomed new residential members of its Customer Advisory Committee (CAC). Selected from a broad pool of applicants, members will play a crucial role providing community input and perspective on priority policy, program, project and financial issues that the District tackles.

The CAC, established in 2018, has been instrumental in guiding major decisions, notably contributing insights to Project 2030. To learn more about the CAC, visit chwd.org/cac.



"Our goal is to engage with our customers and help build future community leaders. CHWD is committed to working with our customers and the CAC is just one of the many ways we do that."

- Hilary Straus, General Manager

RESIDENTIAL MEMBERS		
Andrew Johnson	Jenna Moser	Michael Nishimura
Debora Garcia	Jodi Ash	Nanette Wheeler-Carter
Eric Lindberg	Juan Barillas	Robin Rau
Janet Hogan	Krissi Miramontes	Suzanne Guthrie
Jay Martinez		
RESIDENTIAL MEMBERS		
Alan Utzig	Auburn Boulevard Business Association	City of Citrus Heights
Julie Beyers	Citrus Heights Chamber of Commerce	Sacramento Metropolitan Fire District
Paul Dietrich	Sunrise MarketPlace	San Juan Unified School District
Richard Moses		Sunrise Parks & Recreation District
		Sylvan Cemetery District

Navigating Water Regulations: CHWD's Commitment to Customer Advocacy

The State Water Resources Control Board (Water Board) is in the process of proposing a new water conservation regulation. As part of a year-long public workshop, the Water Board aims to define specific water use limitations for water providers, including CHWD. By next year, CHWD will get its state-mandated water use limit.

Once finalized, this regulation will impact the District and its customers. According to estimates by the Regional Water Authority, if implemented as written, CHWD customers may have to reduce water use by 20% by 2035. CHWD's customers have already made huge strides in water conservation efforts, achieving nearly a 30% reduction in the past decade.

The District is advocating for our customers. On October 4, 2023, CHWD testified before the Water Board to safeguard local control. Emphasizing that the District comprehensively understands our customers' needs and water supply, District representatives highlighted the importance of retaining the flexibility to address these needs in a cost-effective manner.

To learn more about the new water conservation regulation, visit chwd.org/regulation for CHWD's formal comments to the Water Board.



Important Update: 2024 Water Rates

Pursuant to CA Government Code section 53756, CHWD has updated usage-based rates based on San Juan Water District's final rate action on December 13. The new **usage-based rates** will appear in customer bills starting on **February 1, 2024**.

- Water rate per unit of water (1 unit = 784 gallons)
- CHWD Approved 11/14/2023: **\$1.53**
 - Updated rate with San Juan Water District wholesale water rate increase (effective 2/1/2024): **\$1.60**



In addition, the **fixed charges** below, which include SJWD rate increase, will go into effect on **January 1, 2024**.

FIXED CHARGES	APPLIED BASIS OR FREQUENCY	EFFECTIVE 1/1/2024
Service Charge, Domestic, Commercial & Irrigation Meters		
¾-inch meter	bi-monthly, per meter	\$ 55.71
1-inch meter	bi-monthly, per meter	\$ 101.28
1½-inch meter	bi-monthly, per meter	\$ 177.23
2-inch meter	bi-monthly, per meter	\$ 268.37
3-inch meter	bi-monthly, per meter	\$ 556.98
4-inch meter	bi-monthly, per meter	\$ 982.30

Increased Water Purchase Rates from San Juan Water District (SJWD)

CHWD purchases treated surface water through SJWD, CHWD's wholesale water provider. Decisions made by SJWD's Board of Directors on wholesale water rates directly impact CHWD's customers. CHWD will continue to advocate for our customers, and we encourage all CHWD customers to attend SJWD board meetings and make your voices heard. CHWD will continue to update customers on its work to protect rates. Find out more at sjwd.org/board-meetings.

2024 WaterSmart Class Schedule

Discover the wonders of sustainable water practices with our free WaterSmart classes in person or on Zoom. For detailed class descriptions and registration links, visit chwd.org/WaterSmart. Plus, explore the website for a wealth of useful materials from past classes, including video recordings of all WaterSmart classes in the last few years.



DATE	WATERSMART CLASS SCHEDULE 2024	FORMAT
Sat., Mar. 16 10 - 11 a.m.	Seed Starting 101 <i>by Ruth Ostroff and CHWD Garden Corps</i>	In-Person
Wed., May 22 12 - 1 p.m.	Beneficial Bees, Birds, and Butterflies <i>by Debby Dunn</i>	Zoom
Wed., Aug. 28 12 - 1 p.m.	Leaf with the Right Tree: A Guide to Regional Tree Selection <i>by Pamela Sanchez</i>	Zoom
Sat., Oct. 5 10 - 11 a.m.	Manageable Maintenance Part 1: Purposed Planning for Your Landscape <i>by Cheryl Buckwalter</i>	In-Person
Sat., Oct. 19 10 - 11 a.m.	Manageable Maintenance Part 2: D.I.Y. Dos & Don'ts in Your Yard <i>by Cheryl Buckwalter</i>	In-Person

Get Efficient!

Smart Irrigation Controller Program

The District offers a free smart irrigation controller to CHWD customers with a standard sprinkler timer installed. Complete a free irrigation efficiency review to qualify!

Visit chwd.org/review.



Water Efficiency Rebate Program

The District provides rebates for pressure reduction devices and high-efficiency toilets and clothes washers.

Visit chwd.org/rebates to apply.



CHWD Kids

Poster Contest

Exciting news! CHWD's annual poster contest is back for 2023-24. This year's theme is "Our Water's Journey". Students, check with your school for contest details, stand to win great prizes, and scan the QR code to watch last year's winners' video for inspiration.



Free Coloring Pages

Get free water-themed coloring pages courtesy of the California Department of Water Resources. Dive into creativity and learn more about water efficiency at chwd.org/kids.



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CITRUS HEIGHTS WATER DISTRICT

CHWD in the Community

Record-Breaking Pumpkin Grown with CHWD Water



In an extraordinary gardening triumph, Ronald Root and Nick Kennedy grew the largest pumpkin ever recorded in California, weighing an impressive 2,497 pounds. This colossal pumpkin, aptly named "The Pumpkin Haku," ("Haku" meaning "boulder" or "rock" in Hawaiian) grew at an astonishing rate of 66 pounds per day during its peak.

Fueled by their success, Root and Kennedy are eyeing the world record for next year! Their new record is not only a testament to their dedication but also highlights the potential of CHWD water, which the duo credit for contributing to the pumpkin's exceptional growth.

Scan the QR code to watch the video.

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