

**REGULAR MEETING AGENDA OF THE  
CUSTOMER ADVISORY COMMITTEE OF  
CITRUS HEIGHTS WATER DISTRICT (CHWD)  
DECEMBER 9, 2024 beginning at 5:45 PM**

**CITRUS HEIGHTS COMMUNITY CENTER, HALL C  
6300 FOUNTAIN SQUARE DRIVE, CITRUS HEIGHTS, CA**

In compliance with the Americans with Disabilities Act, if you have a disability and need a disability-related modification or accommodation to participate in this meeting, please contact the General Manager at (916) 725-6873. Requests must be made as early as possible, and at least one full business day before the start of the meeting. The meeting will be held at the listed physical location.

Members of the public may attend the meeting at the location specified above.

**CALL TO ORDER:**

Upon request, agenda items may be moved to accommodate those in attendance wishing to address that item. Please inform the General Manager.

**ROLL CALL OF COMMITTEE MEMBERS:**

**PLEDGE OF ALLEGIANCE:**

**PUBLIC COMMENT:**

The Public shall have the opportunity to directly address the Customer Advisory Committee on any item of interest to the public before or during the Committee's consideration of that item pursuant to Government Code Section 54954.3. Public comment on items of interest within the jurisdiction of the Committee is welcome. The Committee Chair will limit comments to three (3) minutes per speaker.

(A) Action Item

(D) Discussion Item

(I) Information Item

**PRESENTATIONS:**

P-1. Association of California Water Agencies Joint Powers Insurance Authority (ACWA JPIA) Overview (I/D)

P-2. Presentation of Resolution 11-2024 Commending Laura Mason-Smith for Facilitation Services to the Citrus Heights Water District (I/D)

**COMMITTEE MEMBERS' AND FACILITATOR REPORTS:**

C-1. Facilitator's Report (I)

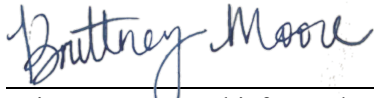
**FUTURE CHWD CUSTOMER ADVISORY COMMITTEE MEETING DATES:**

February 5, 2025      5:45 PM      Regular Meeting

**ADJOURNMENT:**

**CERTIFICATION:**

I do hereby declare and certify that this agenda for this Regular Meeting of the Customer Advisory Committee of the Citrus Heights Water District was posted in a location accessible to the public at the District Administrative Office Building, 6230 Sylvan Road, Citrus Heights, CA 95610 and the Citrus Heights Community Center, 6300 Fountain Square Drive, Citrus Heights, CA 95621 at least 72 hours prior to the regular meeting in accordance with Government Code Section 54954.2.



---

Brittney Moore, Chief Board Clerk

Dated: December 5, 2024