



Notice of Public Hearing on Proposed Water Rate Adjustments

Thank you for your continued support of the Citrus Heights Water District (CHWD or District). We commit to balancing current needs with planning tomorrow's water system. Our commitment to you continues through responsive customer service, capital improvements, water efficiency programs, and legislative advocacy and monitoring to protect the interests of our customers. In addition, we are planning for long-term reliability of our water supply through infrastructure replacements and expanded access to groundwater resources. We invite you to stay up to date by monitoring our WaterLine newsletter, Facebook page, and visiting our website, chwd.org.

PUBLIC HEARING: Wednesday, November 8, 2017 6:30 PM	HEARING LOCATION: Rusch Park Community Center, Sunrise Patio Room 7801 Auburn Boulevard, Citrus Heights, California
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The Citrus Heights Water District Board of Directors will hold a Public Hearing on Wednesday, November 8, 2017, at 6:30 PM, to consider the adoption of a rate increase of bi-monthly service charges and usage charges for water consumed.

We strive to maximize value provided to our customers and keep our overhead low. With your help, we maintain and upgrade the facilities that deliver safe and reliable drinking water to over 19,900 service connections.

CHWD balances your daily needs with long-range planning. We are planning for three critical system improvements:

- 1) replacing aging water mains,
- 2) replacing aging water meters,
- 3) expanding groundwater supply.

CHWD will request a rate increase for 2018 to ensure that the District can balance short-term demands and long-term needs. Paying as we go and maintaining contingency funding, instead of using bond financing, will save costs to our customers over time, and mitigate large and unexpected expenses in the future. Gradual rate increases also avoid dependence on debt financing.

Keeping our Promise to You

Highlights from this past year include:



Over 100 Households were assisted with water efficiency home audits and classes



207 water rebates for water efficient clothes washers and low-flow toilets issued from September 2016 to August 2017



3,170 feet of water mains installed or replaced in 2017
1,992 water system installations and repairs were provided from September 2016 to August 2017

PROJECT 2030

WATER MAIN REPLACEMENT



We currently operate and maintain over 250 miles of pipelines that convey water throughout the District's 12 square-mile service area. Many water mains date back from the early 1960s through the early 1980s when extensive residential and commercial development occurred throughout the area. We must embark on an extensive water main replacement program as these facilities reach the end of their expected lifespan beginning in 2030. Our proactive replacement planning effort - Project 2030 - will reduce potential threats of catastrophic failure, service disruption, and long-term expenses associated with an aging water system.

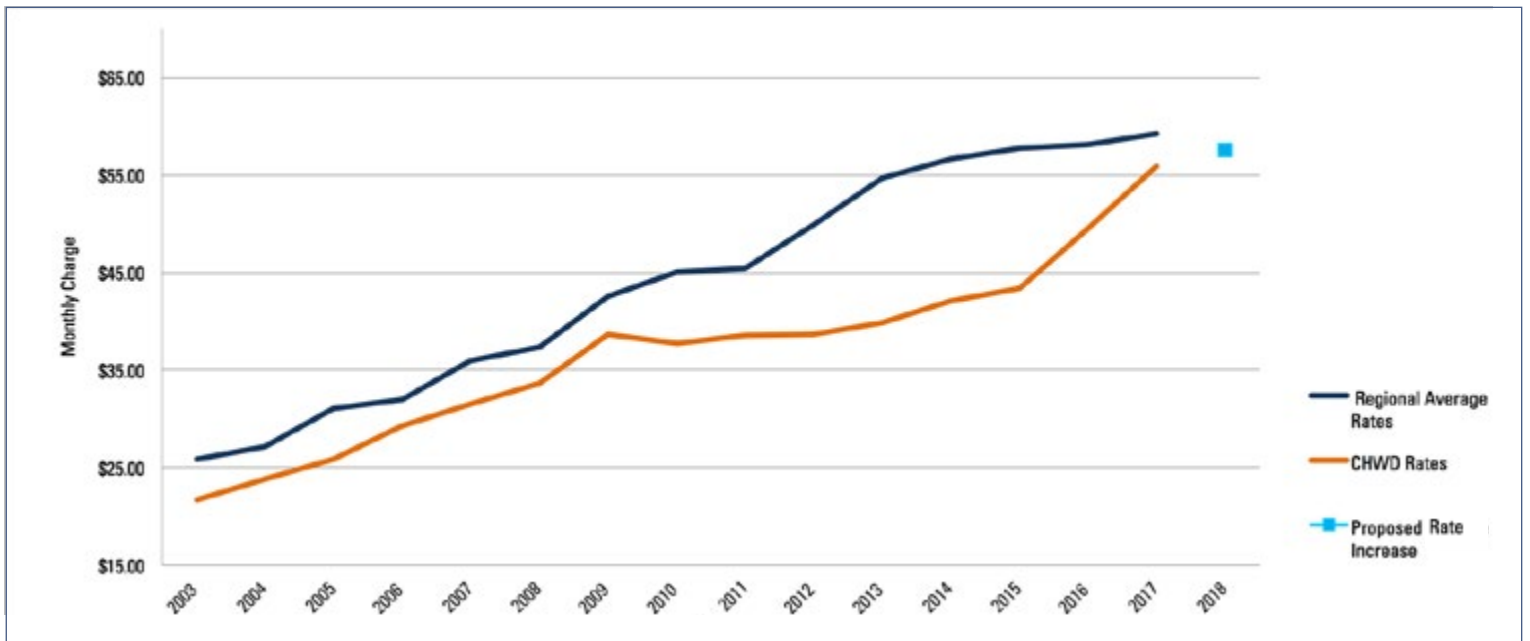
Groundwater Wells

A substantial portion of our budget is spent on purchasing treated surface water from Folsom Lake via the San Juan Water District wholesale agency. Diversifying our water supply will ensure consistent, flexible, and affordable water, especially since costs associated with purchased water are increasing significantly and are projected to increase further in the next four years. Over the next decade, we seek to invest in groundwater resources by planning to add four new groundwater producing wells to our supply system, increasing our total number of wells to ten.

Regional Rate Comparison

Below the Regional Average

CHWD has a proven record of providing quality service at low rates. Even with the proposed rate increase, CHWD customers will continue to pay water rates below the Sacramento regional average.





METER REPLACEMENT PROGRAM

The majority of water meters within our system were installed in the early 2000s. By 2020, we will begin replacing the oldest meters to ensure reliability and compatibility with current technology. Modern water meters will better serve our customers by providing real-time data to help manage water usage. In 2018, we will undertake a Water Meter Replacement

Study to evaluate the most efficient, cost-effective method of incorporating new meters into our system. To reduce cost, we are partnering with other water agencies to plan for and to implement the next generation of water meters.

What does it mean for me?

The proposed rate increase, based on average consumption for a family of four in a single family home with a one-inch water meter, is about \$1.68 per month.

Summary of Rates

Below is a summary of the proposed changes to the bi-monthly customer service charges and usage charges for water consumed.

TYPE OF CHARGE	APPLIED BASIS OR FREQUENCY	2017 ADOPTED	2018 PROPOSED	\$ BI-MONTHLY CHANGE
Charges for Metered Rate Customer Accounts				
Service Charge, Domestic, Commercial & Irrigation Meters				
¾-inch meter	bi-monthly, per meter	\$ 47.52	\$ 48.94	\$ 1.42
1-inch meter	bi-monthly, per meter	\$ 72.30	\$ 74.46	\$ 2.16
1½-inch meter	bi-monthly, per meter	\$ 88.82	\$ 91.48	\$ 2.66
2-inch meter	bi-monthly, per meter	\$ 171.41	\$ 176.55	\$ 5.14
3-inch meter	bi-monthly, per meter	\$ 270.54	\$ 278.65	\$ 8.11
4-inch meter	bi-monthly, per meter	\$ 534.89	\$ 550.93	\$ 16.04
Service Charge, Combination Meters				
Low flow bypass meter	bi-monthly, per meter	\$ 0.00	\$ 0.00	\$ 0.00
4-inch meter	bi-monthly, per meter	\$ 171.41	\$ 176.55	\$ 5.14
6-inch meter	bi-monthly, per meter	\$ 270.54	\$ 278.65	\$ 8.11
8-inch meter	bi-monthly, per meter	\$ 534.89	\$ 550.93	\$ 16.04
10-inch meter	bi-monthly, per meter	\$ 1,303.08	\$ 1,342.17	\$ 39.09
Usage Charges for Water Consumed (1 unit = 100 cubic feet = 748 gallons)				
Domestic, Commercial, Irrigation & Combination Meter				
All meter sizes	per unit	\$ 0.9871	\$ 1.0167	\$ 0.0296
Commercial Fire Sprinkler Service Charges				
4-inch and smaller	per service, bimonthly	\$ 75.52	\$ 77.78	\$ 2.26
6-inch	per service, bimonthly	\$ 97.96	\$ 100.89	\$ 2.93
6-inch; one-half shared	per service, bimonthly	\$ 48.98	\$ 50.44	\$ 1.46
6-inch; one-third shared	per service, bimonthly	\$ 32.65	\$ 33.62	\$ 0.97
8-inch	per service, bimonthly	\$ 119.31	\$ 122.88	\$ 3.57
8-inch; one-half shared	per service, bimonthly	\$ 59.65	\$ 61.43	\$ 1.78
10-inch	per service, bimonthly	\$ 160.82	\$ 165.64	\$ 4.82
12-inch	per service, bimonthly	\$ 213.07	\$ 219.46	\$ 6.39



P.O. Box 286
Citrus Heights, CA
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Office Hours M-Th: 8:00 am – 5:30 pm Closed on Friday, Holidays	Raymond A. Riehle, Vice President
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Web: www.chwd.org	Susan K. Sohal, Administrative Services Manager/Treasurer
Email: custserv@chwd.org	Alberto Preciado, Senior Accountant/Assessor/ Collector

Postal Customer and Water Consumer in Citrus Heights Water District

How to protest the proposed rate increase

All owners and tenants of property receiving CHWD water service are invited to attend a Public Hearing on Wednesday, November 8, 2017 and comment on the proposed rate increase. Proposition 218 allows property owners to file a written protest before or during the public hearing. If written protests are presented by a majority of the affected parcels, a rate increase will not be approved. Only one written protest per identified parcel or property will be counted to determine whether there is a majority protest. Protests must be received in writing prior to the close of the Public Hearing to be considered. Electronic delivery of protests by fax or e-mail will not be accepted.

The written protest must be signed by a property owner(s) or customer of record, and must include a description of the affected property, including address and/or Assessor's Parcel Number.

Written protests can be mailed to:

District Secretary
Citrus Heights Water District
P.O. 286
Citrus Heights, CA 95611-0286

Written protests may also be hand-delivered to Citrus Heights Water District officials or staff at the District Administration Office by 5:30 PM on Wednesday, November 8, 2017, or until the close of the Public Hearing on the night of the meeting, Wednesday, November 8, 2017, at the Board of Directors meeting location at the Rusch Park Community Center—Sunrise/Patio Room, 7801 Auburn Boulevard, Citrus Heights, California.

The CHWD Administration Office is located at 6230 Sylvan Road, Citrus Heights, CA 95610. Office Hours are Monday through Thursday, 8 AM to 5:30 PM. For the latest information from CHWD, and the proposed rate increase, please visit our website, chwd.org. Be sure to follow us on Facebook at <https://www.facebook.com/citrusheightswaterdistrict>.