



# Request for Closure of Account

Please return this completed request to Citrus Heights Water District

6230 Sylvan Rd, Citrus Heights CA 95610-5610

PO Box 286, Citrus Heights CA 95611-0286

Fax (916) 725-0345

Voice (916) 725-6873

Email [Custserv@chwd.org](mailto:Custserv@chwd.org)

## Please Print Clearly

Date of Request: \_\_\_\_\_ Date Escrow Closed: \_\_\_\_\_  
 Date to Turn Water Off: \_\_\_\_\_ Escrow #: \_\_\_\_\_  
 Account Number: \_\_\_\_\_ Title Company: \_\_\_\_\_  
 Service Address: \_\_\_\_\_ Title Company Phone #: \_\_\_\_\_

## Required Information:

Requested by: Owner \_\_\_\_\_ Tenant: \_\_\_\_\_ Name: \_\_\_\_\_  
 Forwarding Address: \_\_\_\_\_  
 City: \_\_\_\_\_ State: \_\_\_\_\_ Zip Code: \_\_\_\_\_  
 Phone: \_\_\_\_\_ Ext: \_\_\_\_\_

## Certification

**By signing this form, I am requesting that Citrus Heights Water (CHWD) discontinue water service to the above mentioned service address and close my account. I am also acknowledging the following:**

1. Within seven (7) days from the date that the application is received in the District office, CHWD will obtain a final meter reading, place a lock on each meter along with a disconnect notice attached to the lock at this service location. I understand that by locking off the services, there will be no water available at the premises.
2. If CHWD finds the property to be occupied, WATER SERVICE WILL NOT BE TERMINATED, and this Request For Closure Of Account will be null and void. You will continue to be billed for the water service. Once the property is vacated, you will be required to submit another Request For Closure Of Account.
3. CHWD will prepare a final bill and mail a Final Meter Statement to my forwarding address noted above.
4. CHWD will apply any credits that I have on this account to this final bill. If the Final Statement has a credit balance or there is a deposit on this account, CHWD will mail a refund check within 30 days.
5. If there is a balance due on the Final Meter Statement, the entire balance is due and payable upon receipt and delinquent after 20 days from the date on the statement.
6. CHWD has the right to proceed with further collections, if full payment is not received by the due date. These procedures may include, but are not limited to, assessing late penalties and securing the services of a collection agency to recover the outstanding balance and associated fees.
7. There are risks to locking off the service(s) prior to the transfer of ownership including, but not limited to, the loss of landscaping, damage to water heater or solar water heating systems, lack of water for sanitation purposes or damage to pool equipment.

**I certify that I understand and agree with the above statements regarding termination of my water service and that Citrus Heights Water District cannot be held responsible for any damage done at this service address as a result of locking off the service(s).**

Owner's Signature \_\_\_\_\_ Date \_\_\_\_\_

### For use by CHWD only

Date Received: \_\_\_\_\_ Rcv'd by: \_\_\_\_\_ SO #: \_\_\_\_\_ SO Date: \_\_\_\_\_  
 Mtr Read by: \_\_\_\_\_ Reading: \_\_\_\_\_ Date of read: \_\_\_\_\_ Final Bill Amt: \_\_\_\_\_  
 APN: \_\_\_\_\_ Cycle: \_\_\_\_\_