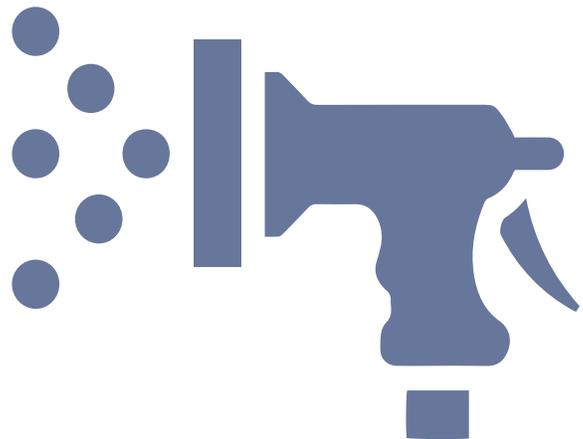


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State Water Board Updates Conservation Guidelines

In May 2016 the Governor issued an Executive Order that directed the State Water Resources Control Board to adjust and extend its emergency water conservation regulations through the end of January 2017. This new policy is called the “Self-Certification of Supply Reliability for Three Additional Years of Drought”, and it means that water agencies like CHWD can self-certify their own water supply using a three year projection based on the current supply and assumptions related to the most recent water years.

With the improved rainfall and snowpack totals for our region, San Juan Water District Wholesale water reliability is considered to be normal and able to meet all of CHWD’s needs. However, the rest of the



Browns Ravine Cove at Folsom Lake February 2016

State hasn’t been as fortunate and drought continues in other parts of California. The CHWD Board of Directors took that into consideration when it adopted a **Stage 2 Water Alert** with a voluntary target 5-10% reduction in water use from 2013 levels.

This means that CHWD customers should take the following steps to use water efficiently:

- Water is to be confined to the customer’s property and shall not be allowed to run off to adjoining properties or to the roadside ditch or gutter. Care shall be taken not to water past the point of saturation.

- Free-flowing hoses for all uses are prohibited. Automatic shut-off devices must be attached on any hose or filling apparatus in use.
- Leaking customer pipes or faulty sprinklers shall be repaired within five (5) working days or less if warranted by the severity of the problem.
- All pools, spas, and ornamental fountains/ponds shall be equipped with a recirculation pump and shall be constructed to be leak-proof. Pool draining and refilling shall be allowed only for health, maintenance, or structural considerations.
- Washing streets, parking lots, driveways, sidewalks, or buildings is prohibited except as necessary for health, aesthetic or sanitary purposes.
- Customers are encouraged to take advantage of the District’s water conservation programs and rebates. You can learn more about these by visiting www.chwd.org/rebates
- Customers are encouraged to reduce landscape and pasture irrigation by 5 – 10%. Customers with “smart” irrigation timers or controllers are asked to set their controllers to achieve 90 to 95% of the evapotranspiration “ET” rate. Drip irrigation systems are excluded from this requirement.
- Customers are encouraged to reduce indoor water use by 5 – 10%. You can get more conservation tips by visiting <http://chwd.org/services/water-conservation/>

Capital Improvement Projects Underway- Mariposa Avenue Water Main Replacement Update



CHWD is committed to keeping your infrastructure up to date to provide you with a high-quality and reliable source of drinking water. Fortunately our assets last a long time with proper maintenance—our water mains have a life span of 70 years. However, they eventually must be replaced to ensure effective delivery of water to our customers. CHWD takes a proactive approach to capital improvement projects. This means investing in the water system now to make sure that it continues working the best it can in the future.

One of CHWD’s capital improvement projects is underway and expected to be completed in the Fall of 2016. This is the Mariposa Avenue Water Main Replacement Project. The project consists of the replacement of a water main that is nearing the end of its useful life. The existing water main will be replaced with a new 12-inch water main and will be located along the northbound lane of Mariposa Avenue from Northeast Circle

to Eastgate Avenue and from Farmgate Way to Limerick Way. The City of Citrus Heights is planning on future roadway/sidewalk improvements along the east side of Mariposa Avenue meaning that completion of this project now will minimize future costs to the District.

The distribution mains along the adjacent residential streets; including portions of Limerick Way, Dublin Way, and all of Galway Court, will also be replaced by District crews with an expected completion date of Fall 2016. Several of the homes in this area have backyard mains with water services entering the back of the home. The District will be installing the new distribution main within the road and relocating the water service to the front of the home. This will reduce future maintenance issues as access to the mains will be within the road right-of-way and out of the customer’s property.

Project	Dates	Estimated Cost
Mariposa Ave, Limerick Way, Dublin Way, Galway Court Water Main Replacements	Completion Fall 2016	\$750,000
Mesa Verde High School Transmission Main	Fall 2016	\$110,000
Baird Way Water Main Replacement Project	Winter 2017	\$280,000
Rosa Vista Lane and Highland Avenue Water Main Replacement	Spring 2017	\$300,000

General Manager Retirement and Transition

In a career that will culminate over 40 years of service to the Citrus Heights Water District, Robert A. "Bob" Churchill is retiring on November 17, 2016. Bob is from the local area having attended San Juan High School for four years, graduating in 1969. During



summer breaks from college, Bob worked as an Engineering Intern for the US Army Corps of Engineers Water Resources Planning Branch in Sacramento. In early 1976 he received a Bachelor of Science Degree in Civil Engineering from Oregon State University and returned to Citrus Heights. There he interviewed with Citrus Heights Irrigation District Manager Howard A. Nye and was selected

as an Engineer in May 1976. This was a time of significant growth and construction throughout the District and Bob spent many days designing and inspecting new water distribution facilities. In 1981 Bob was named Assistant Manager and in 1986 was appointed as General Manager. He has achieved Life Member status in both the American Society of Civil Engineers and the American Water Works Association. Honors include being selected and serving as President of the Sacramento Area Water Works Association (1989), President of the Citrus Heights Rotary Club (2002-2003) and Chair of the Regional Water Authority (2004).

The team of professionals that Bob has been privileged to work alongside of were significant in his career and what he will miss most. Major accomplishments during Churchill's tenure include the construction of many miles of pipelines, collaboration on the construction of the Cooperative Transmission Pipeline that provides redundancy in water deliveries, installation of six groundwater wells to provide alternative water supply resources in times of need, achieving the federal mandate to install water meters, implementation of technologies to meet customer and staff needs and expectations, and planning necessary to efficiently perform daily duties while preparing for the future.

Succeeding Churchill to the General Manager's position is Assistant General Manager Hilary Straus. Straus has worked in local government administration for 20 years, more than 10 of which in the Citrus Heights community, including serving as Assistant to the City Manager for the City of Citrus Heights, Assistant City Manager for the City of South Pasadena, and Deputy City Manager/Community Development Director and City Manager for the City of Hanford. Straus looks forward to his continued work with CHWD's Board of Directors and staff to provide reliable and high quality drinking water to our customers at a reasonable price.

Kids Celebrate Water Conservation Through Art

CHWD collaborates with three other neighboring water agencies to conduct an annual poster contest and 2016 marked its 20th anniversary. This year local 4th, 5th, and 6th graders created wonderful pieces of art that showcased the theme "We Are Still In A Drought – How Can You Help Out?" Their art showed ways we can all have fun while working to conserve water in our community. With 607 students submitting a poster, choosing winners was not an easy task for our judges! This year's panel of judges included Virgil Anderson of the Sunrise Recreation and Park District, Nick Lagura of the City of Citrus Heights, and Rosa Umbach of the Citrus Heights Regional Chamber of Commerce.

At a CHWD Board of Directors meeting, winners were recognized and presented with awards. Each of their posters were framed; the first place winner received a \$100 award and the two runner-ups received \$50 awards. In addition, the teachers of the three award winners each received \$100 for their classrooms. The winning drawings will be featured in a 2017 calendar, along with nine others selected by the three neighboring water agencies.

Thank you to all of the students who participated in this year's contest and who continue to help conserve water during the drought!

Here are your 2016 winners!



1st Place Winner: Kevin Vasquez, 6th Grade
Kingswood Elementary School, Teacher: Mrs. Emmond

Runner-Up: Maya Taff, 5th Grade
Woodside Elementary School, Teacher: Mr. Cerecedes

Runner-Up: Eden Webb, 5th Grade
Oakview Elementary School, Teacher: Mrs. Hanson





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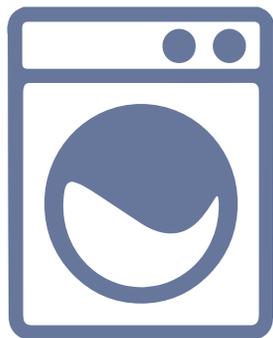
Susan K. Sohal,
Accounting Supervisor/
Assessor/Collector

ECRWSS

Postal Customer and Water Consumer in Citrus Heights Water District

Rebates Available to Help Conserve Water

Citrus Heights Water District is pleased to offer its customers rebates for the purchase and installation of ultra-low flush (ULF) toilets. If you need to replace an older, less water-efficient toilet that uses 3.5 gallon per flush (gpf) or higher, you may apply for a ULF toilet rebate. The ultra-low flush toilets only use 1.6 gpf and some higher efficiency toilets only use 1.28 gpf. Installing an ULF toilet and saving water every time you flush can get you a rebate of up to \$75. CHWD customers may claim up to three toilet rebates per household. The toilet rebate form can be found on our website at chwd.org/our-water/rebates. ULF toilet rebates are part of CHWD's conservation program and may be discontinued at any time and are subject to available funding.



In addition, the District is participating in a limited time cooperative washing machine rebate program with Sacramento Municipal Utility District (SMUD). Our partnership is offering a \$50 rebate on top of the rebate of up to \$200 SMUD is already offering to customers with electric water heaters (subject to available funding). The rebate program and processing of payment is administered by SMUD, so customers must apply directly to SMUD. Before shopping for your clothes washer, SMUD recommends obtaining a current SMUD Clothes Washer Eligibility List and Rebate Application. For more information, call SMUD at 1-888-742-7683 or visit www.SMUD.org.

CHWD's 2016 Budget and Rate Workshop

You're invited to attend our annual budget and rate workshop and public hearing. Learn more about the District's financial plan for 2017. The September workshop is an opportunity to gather information, ask questions, and provide input on CHWD's programs and financial future. In November, a public hearing will be held which provides an opportunity to give formal comments. The workshop and hearing are expected to be held at the main CHWD Office at 6230 Sylvan Road in Citrus Heights.

WORKSHOP:

Tuesday, September 13, 2016, 6:30 p.m.

PUBLIC HEARING:

Tuesday, November 15, 2016, 6:30 p.m.